

Civility in the Workplace



BULLIES, JERKS, AND BACKSTABBERS!
OH MY!

WORKBOOK

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I believe: _____

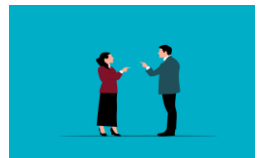
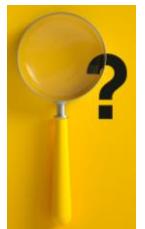
The group votes for: _____

Conflict Is:

1. Negative and destructive.
2. A good thing.
3. If left alone it goes away.
4. Must be resolved.



Let's Look Closer:

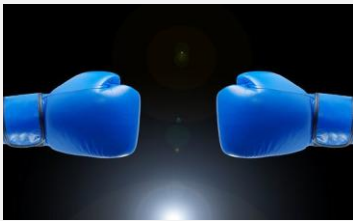


ALL...

NOT ALL...



How do you decide if external resolution is necessary and going to be effective?



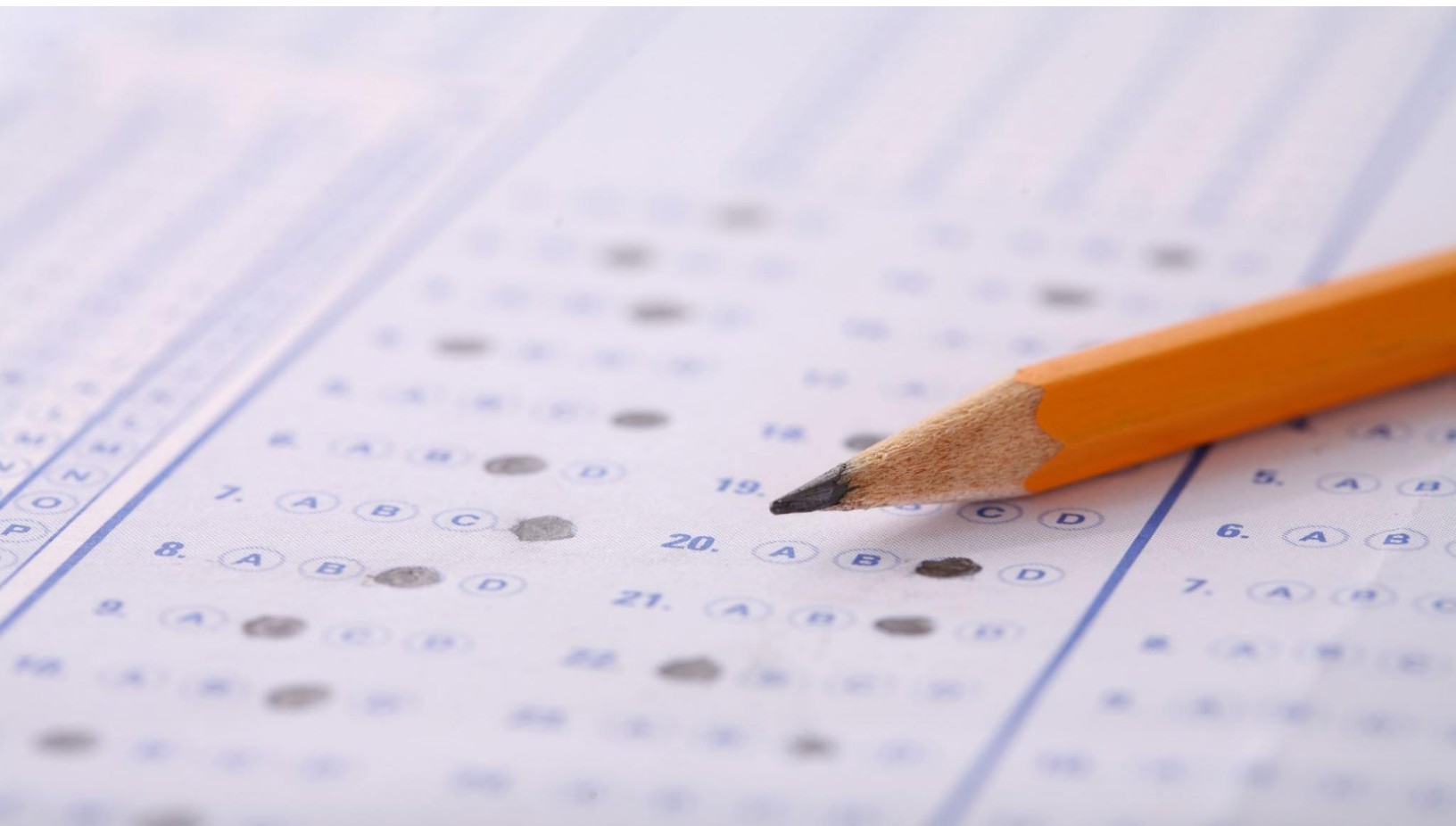
Confrontation is when we have a conversation about a conflict.



Draw here:

Communication is

The 3 V's:



Technique:
Acknowledge _____



Negative Inquiry
Professional
Go Big!



Perception Checking.

When. Then. So.

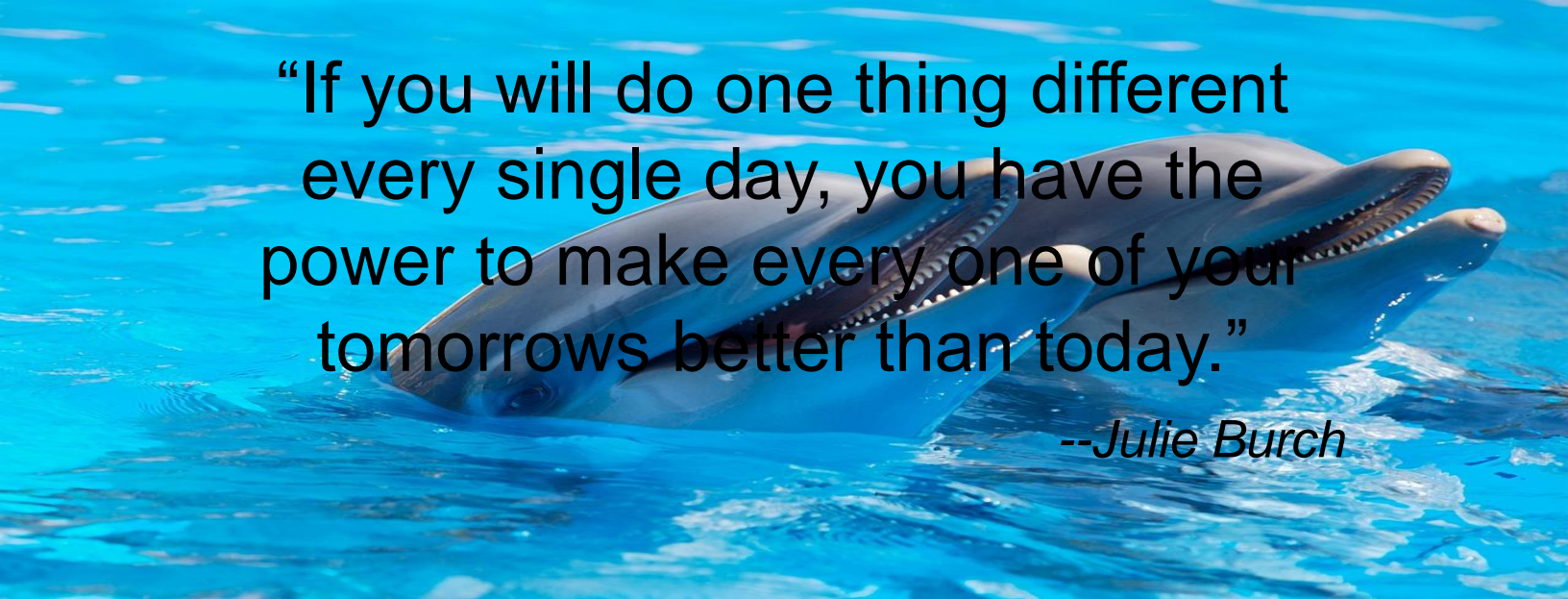


Let _____!



I would LOVE your feedback!
Scan the QR Code





“If you will do one thing different every single day, you have the power to make every one of your tomorrows better than today.”

--Julie Burch

Julie Burch *JB* Speaks!

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